

Kingsdene Nursery 1 Year Warranty

Kingsdene offers a 1 year warranty on nearly all trees and shrubs. Details of the warranty are outlined below. A purchase of nursery stock from Kingdene constitutes an understanding and acceptance of our warranty as it is written. PLEASE READ OUR WARRANTY. Conditions of this warranty do not change if/when the warranty is needed.

Nursery stock purchased at Kingsdene is guaranteed to be healthy at the time of purchase, and to live for one year from date of purchase. Upon purchase, all aspects of plant care are the sole responsibility of the homeowner. Death caused by neglect, improper care, or improper planting by homeowner or third party contractor are not covered by this warranty. Death caused by external sources such as power equipment or insects is not covered by this warranty. Kingsdene makes no claim that any of our plants are deer proof. Any damage or death caused by deer or any animal of any kind is not covered in any way. Death due to 'acts of God' such as lightning, drought, flood, or severe winter temperatures are not covered by this warranty. Delivery and installation services are not covered or reimbursed under this warranty.

This warranty covers most hardy trees and shrubs. It does not cover Annuals, Perennials, Houseplants, bulk Groundcovers, Roses, Fruiting trees or Shrubs, plants left to grow in containers , or any nursery stock sold at clearances prices of 50% off or more.

When making a warranty claim, please return the dead plant WITH your sales receipt and warranty card to Kingsdene. Credit card statements or photos of the dead plant are not sufficient. Credit, not cash, for the purchase price of the dead plant will be issued and can be used towards another purchase. This warranty extends a one time replacement value only.

Plants that have not broken their winter dormancy by the one year warranty date will be given extra time and consideration to leaf out. Please be patient, some plants wake up later each spring than others. Do not return a live but sleeping plant.

Purchases by landscape contractors do not receive this warranty and it does not extend to their clients.

Live Plant Returns Within 3 Days of Purchase